

# Curriculum Vitae

**Mohamed Rachad Ziadeh**



## CONTACT INFORMATION

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## CAREER OBJECTIVE

To secure a challenging career that will allow me to utilize my current skills while increasing my knowledge Based on experience in emerging technologies.

## PERSONAL INFORMATION

**Nationality:** Lebanese  
**Date of birth:** 17 Aug, 1981  
**Place of birth:** Hiddadine, Tripoli, Lebanon  
**Marital Status:** Married

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## SUMMARY OF QUALIFICATIONS

- Solid skills negotiating and implementing projects. Vendor and product selection.
- Experienced in configuring and maintaining CISCO products such as CISCO Routers and Switches.
- Solid foundation in the basics of networking, demonstrating knowledge of important concepts and skills, including the OSI and TCP/IP models, IP addressing, DHCP, DNS, WINS, RRAS, VPN, IPv4 and IPv6
- A good understanding of network operating systems, network equipment and networking protocols.
- Familiar with Microsoft Visio 2003, CISCO Packet Tracer V4.11, 5.0& BOSON Netsim V6.0

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## SKILLS

Skill	Level	Years practiced
network analyst (using FLUKE tester)	associate	More than 2 years
Network & Software Tools	Expert	More than 5 years
Servers, Racks and Workstations maintenance	Expert	More than 3 years
Teaching ( Networking and Unix)	Expert	More than 5 years
Sales	Intermediate	More Than 3 years

## PROFESSIONAL EXPERIENCE

March 2010 – Present

**Multi-Services Co, Doha, Qatar**

**Promoted to Project Manager(Fuel Management System)**

This new position broadened my scope of work and responsibilities

- Secure work through negotiated, design-build and bid processes.
- plan, direct and coordinate activities of designated project to ensure that goals and objectives are accomplished within prescribed schedules and budgets
- Supervising field personnel, managing subcontractors, overseeing project to substantial completion and through the warranty period
- Communicating with customers and project architects, and maintaining quality standards

Oct 2008 – March 2010

**Systems Engineer (Fuel Management System)**

- Analyzing current systems and operations methodologies, to assess and recommend effective fleet management operational approaches
- Overseeing the testing and field installation activities
- Installing and configuring Project Hardware & Applications
- Responsibility for documenting the configuration of the system.
- Troubleshooting any Client reported problems

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March 2007 –Oct 2008

**Mapco, Inc (MEP Contractor), Doha, Qatar**

**System administrator**

- Morning checks of systems/software.
- Performing backups of data.
- Applying, weekly, operating system updates, and configuration changes.
- Installing and configuring new hardware/software.
- Adding/deleting/creating/modifying user account information (including email accounts), resetting user passwords when needed.
- Answering technical queries.
- Responsibility for security patches & monitoring threats.
- Responsibility for documenting the configuration of the system.
- Troubleshooting any endpoint reported problems.
- System performance tuning.
- Keeping the network up and running.
- Maintain and update network access forms for users
- Change or assign permissions for user accounts as requested
- Install, connect, and relocate network data drops in offices and work areas
- Troubleshoot connection problems with data drops
- Maintain/troubleshoot wireless broadband for executive laptops

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Jan 2005 - Feb 2007

**Tripoli Technical Institution, El Mina beside Green Bakery, Tripoli, Leb**  
**Information Technology Teacher**

- Taught "UNIX" & "Windows2003 server" for TS3 "informatics" English Class using Real-Time Lab Class & Virtual Class using "KNOPPIX" for UNIX & "VIRTUAL PC" for win2003server.
  - Taught "Networking I & II" for TS3 "informatics" French Class.
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July 2005 - Jan 2007

**Asoun Hospital, Syre, Tripoli, Lebanon**  
**Network Administrator**

- Making sure the network uptime 24x7.using Fluke Network Tester and Other Utilities.
  - Manage PCs & related software - OS & Applications on them.
  - Update all servers with latest patches & software
  - Lookout for viruses & keep Servers/PCs updated with latest antivirus patches.
  - Check & keep Printers & other equipments working fine.
  - Make policies / rules for users on how to use emails, internet, LAN etc. (Active Directory Group Policy)
  - Manage IP Addresses & Admin-User login / passwords
  - Design network for optimum usage of network & bandwidth and for future grow and check for any security breach.
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Jan 2004 – May 2005

**future teachers' center, Abi Samra,, Tripoli, Lebanon**  
**Teacher / Data Entry keyer**

- Taught Mathematics of all levels to private school classes of all ages, in both languages – French and English –
  - Entering teachers salary, students reports with use of MS Access
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Summer 2004

**Qabass Computers, El Boulevard in front of saraya bld, Tripoli, Lebanon**  
**A+ specialist / Salesman**

- diagnose the fault on client PC and have the solution then carry the work out to a high level of quality, ensuring there are no hidden flaws left before allowing the client to use it
  - On a daily basis dealt with personal and business transactions. One of my duties was to liaise with customers regarding technical needs, specifically in networking solutions and hardware problems.
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March 2003 –April 2004

**Tamer Foundation for Printing Services, El Najma, Tripoli, Lebanon**  
**Pc Technician**

- Troubleshoot and repair workstations including replacing damaged or non-functioning components
  - Set up new computers/replace existing machines as needed
  - Upgrade/update software on workstations as needed (including reinstalling corrupted or non-functioning software)
  - Setup/configure local printers and fax machines and troubleshoot issues (paper jam, low toner, poor quality printing, no answer for faxes, no dial tone)
  - Routine maintenance on printers
  - Keep track of inventory of replacement toner for printers and fax machines
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**EDUCATION HISTORY**

**Graduated August 2004:**

**Tripoli Technical institution, Tripoli, Lebanon**  
**Superior Technician (diploma), Systems & Networking**  
**Graduation Project: "Internet Service Provider ISP".** This project is a research that introduces the meaning of ISP, the servers needed for building an ISP & what type of technology that could be used to do so.

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**Graduated July 2005:**

**Business & computer university college (BCU), Beirut, Lebanon**  
**Bachelor of Science, Computer Communication**

**Cumulative GPA: 3.22**

**Graduation Project: "Internetworking Troubleshooting Handbook".**

IT provides the information necessary to troubleshoot many problems commonly encountered in internetworks using Cisco hardware & software products. The information in my project based on my relationships with rock-solid administrators in this domain.

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**Jan 2005 - Oct 2005:**

**CiscoNetworkingAcademy - BCU, Beirut, Lebanon**  
**Certification degree, CCNA + four Recommendations letters from CISCO, SYS.**  
**CCNA1 "Networking Basics".**  
**CCNA2 "Routers & Routing Basics".**  
**CCNA3 "Switching Basics and Inter-mediate Routing".**  
**CCNA4 "Wan Technologies".**

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**May 2006 :**

**Chamber Of Commerce, Industry & Agriculture - Tripoli, Lebanon**  
**Certification degree, MCSE 2277: Implementing, Managing & maintaining a Microsoft Windows Server 2003 Network Infrastructure**

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**November 2006:**

**Chamber Of Commerce, Industry & Agriculture - Tripoli, Lebanon**  
**Certification degree, MCSE 2279: Planning, Implementing & maintaining a Microsoft Windows Server 2003 Active Directory Infrastructure**

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**April 2007 :**

**Excecutrain, Doha, Qatar**  
**Certification degree, Primavera Project Planner**  
P3WIN COURSE 601 (PLANNING& SCHEDULING)  
P3WIN COURSE 602 (RESOURCE & COST ANALYSIS)  
P3WIN COURSE 603 (MANAGING PROJECT DATA)

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**December 2008 :**

**Dell Co, Doha, Qatar**  
**Certification degree, LCA Certificate**  
Dell Product Sales

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## LANGUAGES

<b>Arabic</b>	<b>Mother Tongue</b>
<b>French</b>	<b>Fluent</b>
<b>English</b>	<b>Fluent</b>

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## REFERENCE

1. Mr. Bilal Mouaz – Network Security Specialist – LebaneseUniversity, Beirut
2. Mr. Ahmad mouwas – Managing Director – Tripoli Technical Institution, El Mina
3. Mrs. Nadine -Systems instructor-Chamber Of Commerce, Industry & Agriculture,Tripoli, Lebanon
4. Mr. Tarek Al Tobasi – Quality Manager - Mapco Inc. W.L.L., Qatar
5. Mr. Labid El Jundi – General Manager – Multi-Services Co, Qatar

**Reference and any additional information are available upon request.**