

Curriculum Vitae

Mohamed Rachad Ziadeh



CAREER OBJECTIVE

To secure a challenging career that will allow me to utilize my current skills while increasing my knowledge Based on experience in emerging technologies.

PERSONAL INFORMATION

Nationality: Lebanese
Date of birth: 17 Aug, 1981
Place of birth: Hiddadine, Tripoli, Lebanon
Marital Status: Married

SUMMARY OF QUALIFICATIONS

- Solid skills negotiating and implementing projects. Vendor and product selection.
 - Experienced in configuring and maintaining CISCO products such as CISCO Routers and Switches.
 - Solid foundation in the basics of networking, demonstrating knowledge of important concepts and skills, including the OSI and TCP/IP models, IP addressing, DHCP, DNS, WINS, RRAS, VPN, IPv4 and IPv6
 - A good understanding of network operating systems, network equipment and networking protocols.
 - Familiar with Microsoft Visio 2003, CISCO Packet Tracer V4.11, 5.0& BOSON Netsim V6.0
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SKILLS

Skill	Level	Years practiced
network analyst (using FLUKE tester)	associate	More than 2 years
Network & Software Tools	Expert	More than 5 years
Servers, Racks and Workstations maintenance	Expert	More than 3 years
Teaching (Networking and Unix)	Expert	More than 5 years
Sales	Intermediate	More Than 3 years

PROFESSIONAL EXPERIENCE

March 2010 – Present

Multi-Services Co, Doha, Qatar

Promoted to Project Manager(Fuel Management System)

This new position broadened my scope of work and responsibilities

- Secure work through negotiated, design-build and bid processes.
- plan, direct and coordinate activities of designated project to ensure that goals and objectives are accomplished within prescribed schedules and budgets
- Supervising field personnel, managing subcontractors, overseeing project to substantial completion and through the warranty period
- Communicating with customers and project architects, and maintaining quality standards

Oct 2008 – March 2010

Systems Engineer (Fuel Management System)

- Analyzing current systems and operations methodologies, to assess and recommend effective fleet management operational approaches
- Overseeing the testing and field installation activities
- Installing and configuring Project Hardware & Applications
- Responsibility for documenting the configuration of the system.
- Troubleshooting any Client reported problems

March 2007 –Oct 2008

Mapco, Inc (MEP Contractor), Doha, Qatar

System administrator

- Morning checks of systems/software.
- Performing backups of data.
- Applying, weekly, operating system updates, and configuration changes.
- Installing and configuring new hardware/software.
- Adding/deleting/creating/modifying user account information (including email accounts), resetting user passwords when needed.
- Answering technical queries.
- Responsibility for security patches & monitoring threats.
- Responsibility for documenting the configuration of the system.
- Troubleshooting any endpoint reported problems.
- System performance tuning.
- Keeping the network up and running.
- Maintain and update network access forms for users
- Change or assign permissions for user accounts as requested
- Install, connect, and relocate network data drops in offices and work areas
- Troubleshoot connection problems with data drops
- Maintain/troubleshoot wireless broadband for executive laptops

Jan 2005 - Feb 2007

Tripoli Technical Institution, El Mina beside Green Bakery, Tripoli, Leb
Information Technology Teacher

- Taught "UNIX" & "Windows2003 server" for TS3 "informatics" English Class using Real-Time Lab Class & Virtual Class using "KNOPPIX" for UNIX & "VIRTUAL PC" for win2003server.
 - Taught "Networking I & II" for TS3 "informatics" French Class.
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July 2005 - Jan 2007

Asoun Hospital, Syre, Tripoli, Lebanon
Network Administrator

- Making sure the network uptime 24x7.using Fluke Network Tester and Other Utilities.
 - Manage PCs & related software - OS & Applications on them.
 - Update all servers with latest patches & software
 - Lookout for viruses & keep Servers/PCs updated with latest antivirus patches.
 - Check & keep Printers & other equipments working fine.
 - Make policies / rules for users on how to use emails, internet, LAN etc. (Active Directory Group Policy)
 - Manage IP Addresses & Admin-User login / passwords
 - Design network for optimum usage of network & bandwidth and for future grow and check for any security breach.
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Jan 2004 – May 2005

future teachers' center, Abi Samra,, Tripoli, Lebanon
Teacher / Data Entry keyer

- Taught Mathematics of all levels to private school classes of all ages, in both languages – French and English –
 - Entering teachers salary, students reports with use of MS Access
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Summer 2004

Qabass Computers, El Boulevard in front of saraya bld, Tripoli, Lebanon
A+ specialist / Salesman

- diagnose the fault on client PC and have the solution then carry the work out to a high level of quality, ensuring there are no hidden flaws left before allowing the client to use it
 - On a daily basis dealt with personal and business transactions. One of my duties was to liaise with customers regarding technical needs, specifically in networking solutions and hardware problems.
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March 2003 –April 2004

Tamer Foundation for Printing Services, El Najma, Tripoli, Lebanon
Pc Technician

- Troubleshoot and repair workstations including replacing damaged or non-functioning components
 - Set up new computers/replace existing machines as needed
 - Upgrade/update software on workstations as needed (including reinstalling corrupted or non-functioning software)
 - Setup/configure local printers and fax machines and troubleshoot issues (paper jam, low toner, poor quality printing, no answer for faxes, no dial tone)
 - Routine maintenance on printers
 - Keep track of inventory of replacement toner for printers and fax machines
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EDUCATION HISTORY

Graduated August 2004:

Tripoli Technical institution, Tripoli, Lebanon
Superior Technician (diploma), Systems & Networking
Graduation Project: "Internet Service Provider ISP". This project is a research that introduces the meaning of ISP, the servers needed for building an ISP & what type of technology that could be used to do so.

Graduated July 2005:

Business & computer university college (BCU), Beirut, Lebanon
Bachelor of Science, Computer Communication

Cumulative GPA: 3.22

Graduation Project: "Internetworking Troubleshooting Handbook".

IT provides the information necessary to troubleshoot many problems commonly encountered in internetworks using Cisco hardware & software products. The information in my project based on my relationships with rock-solid administrators in this domain.

Jan 2005 - Oct 2005:

CiscoNetworkingAcademy - BCU, Beirut, Lebanon
Certification degree, CCNA + four Recommendations letters from CISCO, SYS.
CCNA1 "Networking Basics".
CCNA2 "Routers & Routing Basics".
CCNA3 "Switching Basics and Inter-mediate Routing".
CCNA4 "Wan Technologies".

May 2006 :

Chamber Of Commerce, Industry & Agriculture - Tripoli, Lebanon
Certification degree, MCSE 2277: Implementing, Managing & maintaining a Microsoft Windows Server 2003 Network Infrastructure

November 2006:

Chamber Of Commerce, Industry & Agriculture - Tripoli, Lebanon
Certification degree, MCSE 2279: Planning, Implementing & maintaining a Microsoft Windows Server 2003 Active Directory Infrastructure

April 2007 :

Excecutrain, Doha, Qatar
Certification degree, Primavera Project Planner
P3WIN COURSE 601 (PLANNING& SCHEDULING)
P3WIN COURSE 602 (RESOURCE & COST ANALYSIS)
P3WIN COURSE 603 (MANAGING PROJECT DATA)

December 2008 :

Dell Co, Doha, Qatar
Certification degree, LCA Certificate
Dell Product Sales

LANGUAGES

Arabic	Mother Tongue
French	Fluent
English	Fluent

REFERENCE

1. Mr. Bilal Mouaz – Network Security Specialist – LebaneseUniversity, Beirut
2. Mr. Ahmad mouwas – Managing Director – Tripoli Technical Institution, El Mina
3. Mrs. Nadine -Systems instructor-Chamber Of Commerce, Industry & Agriculture, Tripoli, Lebanon
4. Mr. Tarek Al Tobasi – Quality Manager - Mapco Inc. W.L.L., Qatar
5. Mr. Labid El Jundi – General Manager – Multi-Services Co, Qatar

Reference and any additional information are available upon request.